

Add-On Test

This feature provides online access to request add-on tests to an existing order. When the add-on test request is submitted, a Labcorp customer service agent will accept or reject the request based on the specimen type required, the specimen age and the remaining volume. Add-on test requests are accessible from **Results Search**, **Results Inbox** and the **Result Detail** page.

1. From Results Search or Results Inbox

If an accession is eligible for additional testing, an **Add-On icon** will display in the **Actions** column of the Results Search and Results Inbox tables.

Click the **Add-On icon** to start a request. If an add-on test cannot be requested online, a message will display with instructions for calling Labcorp for the request.

Patient Search Results Displaying 1 - 38 of 38

Non-final results and certain specialty reports may contain abnormal values not flagged. Review each report to see individual results. [Print](#)

<input type="checkbox"/>	Reported	Collected	Patient Name	D.O.B.	Ordering Provider	Ordered Tests	Status	Actions
<input type="checkbox"/>	10/29/2024	10/29/2024	TYLER, JOSE	02/02/1992		Lipid Panel With LDL/H...	Preliminary	
<input type="checkbox"/>	10/28/2024	10/28/2024	TYLER, JOSE	02/02/1992		Hemoglobin A1c, Glucos...	Preliminary	
<input type="checkbox"/>	10/28/2024	10/25/2024	TYLER, JOSE	02/02/1992		Calcium, Glucose, Plasma	Final	

2. From the Result Detail page

- A** An **Add-On Test** button will display on the Result Detail page if an accession is eligible for adding on a test.
- B** Click the **View Details** link to display existing add-on requests for the order.

Note: The **View Details** link is available on the Add-On Test and Result Detail pages. Be sure to check for existing add-on requests, as duplicate test requests on the same order are not allowed.

The screenshot shows the 'Result Detail' page for a patient. In the 'Order Details' section, there is an 'Add-On Test' button (labeled A) and a 'View Details' link (labeled B). The 'View Details' link opens a modal window titled 'Add-On Request Details'. This modal contains a table of 'Link Requests' with columns for Request Date, Requested By, Requested Tests, Request Status, and Accession.

Request Date	Requested By	Requested Tests	Request Status	Accession
10/12/2023	EmailAddress@anyemail.com	Hemoglobin A1c	Accepted*	01234567890
10/17/2023	EmailAddress@anyemail.com	Iron and TIBC, Ferritin	Under Review	

*Request accepted by customer service; final acceptance subject to verification in the lab.

Requests Outside of Link
Currently no outside requests.
Please call 855-LABCORP (855-522-2677) for any changes to pending requests.

3. Request an add-on test

The Add-On Test page will display after clicking the **Add-On icon** on the Results Search or Results Inbox page or the **Add-On Test** button from the Results Detail page.

- A** Review the original order information (including specimens that were received for the order).
- B** View details of existing add-on requests if applicable.
- C** Add one or more tests or panels.
- D** Add one or more diagnosis codes or click Use Original DX to enter the diagnosis codes from the original order.
- E** Provide **Other Information** for any follow-up questions about the request. **Note:** Enter new control numbers for an add-on request if required by your EHR
- F** Optionally, enter new control numbers for the add-on request if required by your EHR.
- G** Click **Submit Request**.

Add-On Test

Dashboard / Results Inbox / Add-On Test

Request Add-On Test * Indicates Required Field

Anyname, Patient

Patient ID1/MRN: _____ Date of Birth: 12/15/1984 (Age 37 Years) Gender: Female

Original Order Information **A**

Accession #: 00000236547	Account: 00000001	Add-On Requests (1): B View Details
Control #1: L2300000000	Ordering Provider: A, Provider	
Control #2: L2300000000	Collection Date: 10/23/2023	Bill Method: Client Bill
Test & Panels (2): 005009 - CBC With Differential/Platelet 322000 - Comp. Metabolic Panel (14)	Diagnosis (1): Z00.00 - ENCOUNTER FOR GENERAL ADULT MEDICAL EXAMINATION WITHOUT ABNORMAL FINDINGS	Received Specimen Details (2): 1 Room Temperature Lavender Top (EDTA) 1 Room Temperature Serum Gel Tube

Add-On Test & Panels **C**

Add Test *

Reminder: When ordering tests for which Medicare or Medicaid reimbursement is sought, the provider should only order those tests which the provider believes are medically necessary for each patient.

Add-On Diagnosis **D**

[Use Original DX](#)

Add Diagnosis *

The Ordering physician must always determine, for the specific date of service, the appropriate diagnosis codes based on the patient's signs and symptoms.

Other Information **E** **F**

Who should we contact if we have questions about this request?

Name	Phone Number	New Control #1	New Control #2
<input type="text" value="Anyname User"/>	<input type="text" value=""/>	<input type="text" value=""/>	<input type="text" value=""/>

New control numbers are optional for add-on requests.

Notice: Results for added tests may not file into EHR systems that do not accept unsolicited results.

[Cancel](#) **G** [Submit Request](#)

4. After submitting your request

When the add-on test request is submitted, a Labcorp customer service agent will review the request to validate the specimen type required, the specimen age and the remaining volume.

If the request is accepted, the lab will be notified to perform the added tests. Final acceptance is subject to verification in the lab.

If the request is rejected, a new accession will be created for the patient and reported with a problem code to indicate why the test can't be added.

Note: Users can view the request status in Link by clicking **View Details** on the Result Detail page for the original accession. If you need to edit or cancel an add-on test request, contact Labcorp at 855-LABCORP (855-522-2677).

5. Additional notes

Picklists: Test Code and Diagnosis Code Picklists are valuable tools that can be used to make add-on test requests easier.

Create a picklist for an account using the **Manage Orders: Manage Picklists** option on the Link dashboard. Consult the Picklists Quick Reference Guide for more information on how this feature works.

Add-On Test & Panels

Add Test * **Picklist**

Reminder: When ordering tests for which Medicare or Medicaid reimbursement is sought, the provider should only order those tests which the provider believes are medically necessary for each patient.

Add-On Diagnosis

Add Diagnosis **Picklist**

The Ordering physician must always determine, for the specific date of service, the appropriate diagnosis codes based on the patient's signs and symptoms.

Specimen Requirements: When adding tests, specimen requirements for the added tests must match the specimens received for the original order.

- A** Click the **How to Resolve** link for a mismatched test to learn more on how to fix the issue.
- B** Click the test name to review specimen requirements for a selected test.

Add-On Test

Dashboard > Results Search > Result Detail > Add-On Test

Request Add-On Test * Indicates Required Field

Add-on, Demo

Patient ID1/MRN: _____ Date of Birth: 01/01/2001 (Age 22 Years) Gender: Female

Original Order Information

Accession #: 00000236547	Account: 00000001	Add-On Requests (1): View Details
Control #1: L2300000000	Ordering Provider: A, Provider	
Control #2: L2300000000	Collection Date: 10/23/2023	Bill Method: Client Bill
Test & Panels (2): 005009 - CBC With Differential/Platelet 322000 - Comp. Metabolic Panel (14)	Diagnosis (1): Z00.00 - ENCOUNTER FOR GENERAL ADULT MEDICAL EXAMINATION WITHOUT ABNORMAL FINDINGS	Received Specimen Details (2): 1 Room Temperature Lavender Top (EDTA) 1 Room Temperature Serum Gel Tube

Add-On Test & Panels

Add Test * **Picklist**

Ordered Tests & Panels

- ❗ Test Code 003038 cannot be added due to specimen requirements. **How to Resolve** **A**
- ❗ **003038 - Urinalysis, Routine** **B**

Specimen requirements for the selected tests don't match the original order. Check for:

- Another test with matching specimen requirements
- Other orders for this patient

Need help? Contact Labcorp at 855-LABCORP (855-522-2677).

Reminder: When ordering tests for which Medicare or Medicaid reimbursement is sought, the provider should only order those tests which the provider believes are medically necessary for each patient.

Maximum Requests: There is a maximum of 2 add-on requests for an order. If an additional add-on is required, the user will be directed to call Labcorp at 855-LABCORP (855-522-2677) for assistance.

Unsolicited Results: For orders originally placed in an electronic health record (EHR), add-on requests may be considered “unsolicited results” and routed to an error queue for special handling as results file back in. Check your EHR specifications to see how this may work for you.



For more information,
contact your local Labcorp representative.