



February 2026

Dear valued client,

As we look forward to officially welcoming you to Labcorp, please know how committed we are to supporting you and the patients you serve every day. We look forward to providing you with the highest quality diagnostic testing services following the completion of our agreement to acquire select assets of the Laboratory Alliance of Central New York (Lab Alliance) laboratory business. As part of the transaction, Labcorp will acquire patient service centers (PSCs) currently operated by Lab Alliance. We will also finalize an agreement to manage the daily operations of Crouse Health's inpatient lab operations.

To help prepare you for the conversion to Labcorp's testing services on March 16, 2026, Labcorp team members will be working with you over the next several weeks. Below is some key information to help with your transition to Labcorp.

- You will begin using your Labcorp account number as of March 16, for all Labcorp-related activities
- Patients will have access to an expanded network of Labcorp PSCs and former Lab Alliance locations, as well as benefit from a consistent patient experience
- Patients will be able to schedule their lab appointments directly through our website at [labcorp.com/patients](https://labcorp.com/patients) or via the Labcorp Patient™ mobile app

We anticipate that, beginning on March 16, you will gain increased access to our broad spectrum of capabilities. You and your patients will have access to our extensive test menu and our national PSC network, including convenient local locations for an improved patient experience. You will also have access to our electronic connectivity solutions to support test ordering and results delivery, complemented by the enhanced capabilities of our recently expanded Syracuse laboratory and partnership with Crouse Hospital. Our team will work diligently to understand your needs, to earn your trust and confidence and to deliver solutions that meet patient and physician requirements.

We encourage you to reach out to your Labcorp account representative with any questions or concerns.

Our customers and patients remain our highest priority. We look forward to building a lasting relationship and serving you and your patients for years to come.

Sincerely,

A handwritten signature in black ink that reads "Ken Sprague".

**Ken Sprague**  
Vice President & Managing Executive  
Labcorp