

# Mpox: Provider FAQ

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**1. What is mpox?**

**A:** Mpox, previously monkeypox, is a rare disease caused by infection with the mpox virus. Mpox virus belongs to the Orthopoxvirus genus in the family Poxviridae. The Orthopoxvirus genus also includes variola virus (which causes smallpox), vaccinia virus (used in the smallpox vaccine), and cowpox virus. Mpox is not related to chickenpox.

## Testing: what to know

**2. Where can patients get tested for mpox?**

**A:** At this time, and per CDC guidelines, specimen collection must only be performed by a healthcare professional. Once collected, the specimen will then be sent to Labcorp for testing. Labcorp does not collect this specimen type at patient service centers.

**3. What is Labcorp's current testing capacity?**

**A:** We are able to support the current demands of this test and are prepared to meet the needs of our clients and their patients should it increase in the near future.

**4. What is the turnaround time for mpox test results?**

**A:** Order to result time is three to four days.

**5. How will my patients receive their test results?**

**A:** Patients results will be sent to their ordering healthcare providers and Labcorp's Patient Portal at <https://patient.labcorp.com/>.

**6. How common are false positives or negatives?**

**A:** Labcorp is running the CDC's test for detecting mpox. It has been FDA approved, and is based on highly sensitive PCR technology. False positives or false negatives are highly unlikely.