

# How to Contact Us?

We are here to help you, whenever you need us. Please feel free to contact us through phone or chat. We look forward to helping solve your support needs.



Courier  
Contact  
Information



Investigator  
Support  
Contact



Labcorp Central Laboratory Services in Indianapolis

|                         |  |                   |
|-------------------------|--|-------------------|
| US, Canada, Puerto Rico | 866-762-6209 (Toll Free)<br>317-271-1200 (Local calls)<br>317-616-2362 (Fax)           |                   |
| Latin America           | 317-271-1200 ext. 2008 (Collect call)<br>317-616-2366 (Fax)                            |                   |
| Argentina (ALA)         | 0800-288-5288 (Toll Free)  | plus 800-476-7136 |
| Argentina (Telecom)     | 0800-555-4288 (Toll Free)  |                   |
| Argentina (Telefonica)  | 0800-222-1288 (Toll Free)  |                   |
| Brazil                  | 0800-891-2507 (Direct)<br>or 0800-890-0288 (Toll Free)<br>or 0800-8888-288 (Toll Free) | plus 800-476-7136 |
| Chile (Entel)           | 800-360-312 (Toll Free)  | plus 800-476-7136 |
| Chile (AT&T)            | 800-225-288 (Toll Free)  |                   |
| Chile (Telefonica)      | 800-800-288 (Toll Free)  |                   |
| Colombia                | 01-800-912-0075 (Direct)<br>or 01-800-911-0010 (Toll Free)                             | plus 800-476-7136 |
| Costa Rica              | 0-800-011-0870 (Direct)<br>or 0-800-0-114-114 (Toll Free)                              | plus 800-476-7136 |

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| Dominican Republic   | 1-800-872-2881 (Toll Free)                                  | plus 800-476-7136 |
| Ecuador (Andinatel)  | 999-119 (Toll Free)   |                   |
| Ecuador (Pacifictel) | 1-800-225-528 (Toll Free)                                   |                   |
| El Salvador          | 800-1288 (Toll Free)  |                   |
| Guatemala            | 99-99-190 (Toll Free)<br>or 138-126 (Toll Free)             |                   |
| Honduras             | 800-0-123 (Toll Free)                                       |                   |
| Mexico               | 001-800-476-7136 (Direct)<br>or 01-800-288-2872 (Toll Free) | plus 800-476-7136 |
| Panama               | 800-0109 (Toll Free)  |                   |
| Peru (Telephonica)   | 0-800-50288 (Toll Free)                                     |                   |
| Uruguay              | 000-411-008-5447 (Direct)<br>or 000-410 (Toll Free)         | plus 800-476-7136 |
| Venezuela            | 0-800-2255-288 (Toll Free)                                  |                   |

Our working hours in Indianapolis  
Monday - Friday: 7:00am 7:00pm GMT - 5  
Saturday: 11:00am 7:00pm GMT - 5  
For urgent assistance outside working hours:  
Call Investigator Support line in Indianapolis:  
+1 317 271 1200 (Press 1)

Find contact numbers and chat in this link:

<https://www.labcorp.com/biopharma/central-labs/trial-management/resources>

# How to Contact Us?

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Labcorp Central Laboratory Services in Geneva



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|                |  |                |  |
|----------------|--|----------------|--|
| Austria        | Hungary  | Portugal       | + 800 88 77 44 11 (Tel)  |
| Belgium        | Ireland  | Slovakia       | + 800 88 77 44 22 (Fax)  |
| Bulgaria       | Israel   | Slovenia       |  |
| Cyprus         | Italy  | Spain          |  |
| Denmark        | Liechtenstein  | Sweden         |  |
| France         | Luxemburg  | Switzerland    |  |
| Germany        | Netherlands  | United Kingdom |  |
|                | Norway   |                |  |
| Croatia        | + 800 8877 4411 (Tel) or<br>0800 223061 (Tel)<br>0800 22 30 60 (Fax) | Poland         | +800 8877 4411 (Tel) or<br>0-0800 4111 231 (Tel)<br>+800 8877 4422 (Fax) or<br>0-0800 4111 230 (Fax) |
| Czech Republic | 800 142 083 (Tel)<br>800 142 787 (Fax)                               | Romania        | 800 142 787 (fax)<br>800 0 1420 083 (Tel)  |
| Finland        | 990 800 88 77 44 11 (Tel)<br>990 800 88 77 44 22 (Fax)               | Russia         | 800 142 787 (fax)<br>800 0 1420 083 (Tel)<br>800 142 787 (fax)<br>800 0 1420 083 (Tel)               |
| Greece         | 00 800 4112 871 141 (Tel)<br>00 800 4112 871 140 (Fax)               | Ukraine        | 800 142 787 (fax)<br>800 0 1420 083 (Tel)  |
| Latvia         | 800 031 43 (Tel)<br>800 031 01 (Fax)                                 | South Africa   | 00 800 88 77 44 11 (Tel)<br>0800998424 (Tel)<br>800 88 77 44 22 (Fax)                                |
| Lithuania      | 8800 30262 (Tel)<br>8800 30124 (Fax)                                 | Turkey         | 00 800 419 871 141 (Tel)<br>00 800 419 871 140 (Fax)   |
| Monaco         | 800 93 185 (Tel)<br>800 93 184 (Fax)                                 |                |  |

Callers in countries that do not have a LCLS Toll Free Line, please call +41 58 822 7901 (Fax +41 58 822 7521) OR ask your local telephone operator for a collect call to +41 58 822 7000

Find contact numbers and chat in this link:

<https://www.labcorp.com/biopharma/central-labs/trial-management/resources>

Our working hours in Geneva  
Monday - Friday: 8:00am 7:00pm GMT +1  
Saturday: 10:00am 5:00pm GMT + 1  
For urgent assistance outside working hours:  
Call Investigator Support line in Indianapolis:  
+1 317 271 1200 (Press 1)

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Labcorp Central Laboratory Services in Singapore

|             |  |             |   |
|-------------|--|-------------|---|
| Australia   | 1800052134 (Toll Free)<br>(65) 6560-8793 (Tel)<br>(65) 6565-5901 (Fax)     | Philippines | 1800 1651 0312 (Toll Free)<br>(65) 6560-8793 (Tel)<br>(65) 6565-5901 (Fax)  |
| Hong Kong   | 800 90 0792 (Toll Free)<br>(65) 6560-8793 (Tel)<br>(65) 6565-5901 (Fax)    | Singapore   | 6560-8793 (Tel)<br>6565-5901(Fax)   |
| India       | 0008006501323 (Toll Free)<br>(65) 6560-8793 (Tel)<br>(65) 6565-5901 (Fax)  | South Korea | 00 308 651 1353 (Toll Free)<br>(65) 6560-8793 (Tel)<br>(65) 6565-5901(Fax)  |
| Indonesia   | 001803 657 617 (Toll Free)<br>(65) 6560-8793 (Tel)<br>(65) 6565-5901 (Fax) | Taiwan      | 0080 165 1493 (Toll Free)<br>(65) 6560-8793 (Tel)<br>(65) 6565-5901 (Fax)   |
| Malaysia    | 1800 801 842 (Toll Free)<br>(65) 6560-8793 (Tel)<br>(65) 6565-5901 (Fax)   | Thailand    | 001 800 65 6350 (Toll Free)<br>(65) 6560-8793 (Tel)<br>(65) 6565-5901 (Fax) |
| New Zealand | 0800440527 (Toll Free)<br>(65) 6560-8793 (Tel)<br>(65) 6565-5901 (Fax)     | Vietnam     | (65) 6560-8793 (Tel)<br>(65) 6565-5901 (Fax)                                |
| Pakistan    | 00 800 11065 (Toll Free)<br>(65) 6560-8793 (Tel)<br>(65) 6565-5901 (Fax)   |             |   |

From Pakistan, dial the Singapore direct toll-free no. (00 800 11065). At the voice prompt, enter '2' for International Toll-Free service. Enter the telephone no. 65608793. Call will be connected.

Our working hours in Singapore  
Monday - Friday: 06:00 - 18:00 GMT+8  
Saturday: 09:00 - 18:00 GMT + 8 (English Only)  
For urgent assistance outside working hours:  
Call Investigator Support line in Indianapolis:  
+1 317 271 1200 (Press 1)

Find contact numbers and chat in this link:

<https://www.labcorp.com/biopharma/central-labs/trial-management/resources>

# How to Contact Us?

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Labcorp Central Laboratory Services in Shanghai

China

400 604 06 28 (Toll Free)  
+86 21 6192 6100 (Direct Tel Line)  
+86 21 6104 1530 (Fax)



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Our working hours in Shanghai  
Monday - Friday: 09:00 - 18:00 GMT + 8  
Saturday: 09:00 - 18:00 GMT + 8  
For urgent assistance outside working hours:  
Call Investigator Support line in Indianapolis:  
+1 317 271 1200 (Press 1)

Find contact numbers and chat in this link:

<https://www.labcorp.com/biopharma/central-labs/trial-management/resources>

# How to Contact Us?

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Labcorp Central Laboratory Services in Tokyo

Japan

0120-123-905 (Toll Free)  
+81-3-6837-9536 (Direct Tel Line)  
+81-3-6220-3667 (Fax)



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Investigator  
Support  
Contact

Our working hours in Tokyo  
Monday - Friday: 09:00 - 17:30 GMT + 9  
Saturday: 09:00 - 13:00, 14:00-17:30 GMT + 9  
For urgent assistance outside working hours:  
Call Investigator Support line in Indianapolis:  
+1 317 271 1200 (Press 1)

Find contact numbers and chat in this link:

<https://www.labcorp.com/biopharma/central-labs/trial-management/resources>